

## **Cabin Rate and Policy Information**

Rustle Hill Cabins can accommodate individuals, couples, families, and groups of up to 8 people. The total capacity of all Rustle Hill Cabins is 32 people per night!

Availability ranges from small intimate cottages for 2 people, suites within our beautiful lodges, or entire lodge rentals for groups! Enjoy a beautiful top-of-the-line cottage or lodge nestled within one of the most beautiful settings in Southern Illinois!

All rates for Rustle Hill Winery Cottages and Lodges are based on full occupancy, and are subject to change without notice.

There are no discounts or partial rentals accepted during the months of May, September and October. All cabins will be charged the full occupancy rate, with two day minimum stays on weekends. (Two day stays can be any pair of: Thursday/Friday; Friday/Saturday; Saturday/Sunday; Sunday/Monday)

### **Rates**

Cabins – 1 bedroom. Full occupancy is 1-2 people  
(\$35 for extra person or couple in loft, limit 4 people per cottage)

Weeknight rates, (Mon – Thurs): \$120 per night plus tax.  
Weekends (Fri – Sun) \$150 plus tax.

Lodges – 3 suites. Full occupancy is 6 people. (Suites can accommodate 1-2 people each)  
(\$75 for extra person or couple on sleeper sofa, limit 8 people per lodge)

Daily rates:

Single Suite – \$175 plus tax.  
Double Suite - \$250 plus tax.  
Triple Suite - \$325 plus tax.

Weekend and extended stay rates (two night minimum):

\$625 plus tax for two nights  
\$900 plus tax for three nights  
\$1275 plus tax for five nights  
\$1500 plus tax for a full week.

Entire lodges can accommodate up to 8 guests (when utilizing the sleeper sofa).

There is a sleeper sofa in the living room. An additional charge of \$50 plus tax for the use of the sleeper sofa for an extra guest or couple. If an extra room is used during a stay that was not indicated in the original reservation, a \$75 fee per night per room will be automatically assessed to the account on file upon check out.

We accept cash, credit cards, checks, and money orders. NOTE – Checks must be received at least 15 days in advance of arrival date, and must be for the full amount of rental. We also accept all major credit cards.

**Deposit:**

A deposit equal to one night's lodging or 50% of the entire stay is required to confirm room reservations. Balance is due upon arrival. Reservations made the same day or within 7 days of date require full payment at time of reservation and there is no refund of deposit.

**Returned Checks:**

There will be a \$35 minimum charge for all returned checks, in addition to any recovery costs.

**Reservations:**

Online with Webervations (accessible through our website): <http://rustlehillwinery.com/our-cabins/>

Phone: 618-893-2700

E-mail: [cabins@rustlehillwinery.com](mailto:cabins@rustlehillwinery.com)

**Occupancy:**

The number of people occupying the cottages or lodges shall not exceed that which is listed on the reservation form. A fee of \$50 per person per night will be automatically added to your account if the occupancy is different than agreed upon. THESE ARE NOT PARTY CABINS! We encourage groups, but respectfully request that you find other arrangements if your intent is to use the facility for a party gathering. Cleaning and damage fees will be assessed upon departure and charged accordingly.

**Check in/Check out:**

Check in: After 3 pm

Check out: By 11 am

**Minimum stay**

There is a two night minimum on all weekend (Fri – Sun) stays in all of our facilities. Please contact us to inquire further regarding single night stays. Seasonal exceptions may apply.

**Cancellation/No Show Policy**

Last minute cancellations and no shows are a significant concern. We understand that circumstances arise which prevent our guests from honoring their reservation, and for this reason we will happily apply any deposits for future reservations, if cancellation takes place within 15 days of your reservation date. A no show will be charged the entire rate of the scheduled stay. No refunds will be made for early departures. Cancellations made more than 15 days prior to your stay will result in a full refund of all deposits.

**Smoking Policy**

No smoking is allowed in any of our cottages or lodges. A minimum cleaning fee of \$150 will be automatically assessed for smoking inside the cottages or lodges. If additional cleaning is required or damage occurs, the replacement and cleaning cost will be added as well. Smoking is permitted on our decks and outdoors, and we respectfully ask that you use the provided receptacles, as we are located in the woods and lit butts are a significant fire hazard.

**Pet Policy**

Pets are not allowed due to allergy concerns. A cleaning deposit of \$150 will be assessed if it is determined that a pet has been in residence. If damage occurs, additional charges may apply.

### **Children**

Children are welcome if well supervised. No children under the age of 18 may stay in a cottage or a lodge without an adult. Children 12 and under may stay free, unless they require a full room of their own (as in the lodge suites).

### **Responsibility of Guests**

Lost, damaged, or stolen items will be charged to your account. Please be aware that you are responsible for the behavior of any guests you may have during your stay. **NO PARTIES ALLOWED!** If you notice damaged items at time of check in, please make sure you notify the staff to prevent a mistaken charge. We also understand that sometimes accidents happen, so if something does become broken during your stay, please let us know and we will do what we can to work with you on charges. The cottages and lodges come with purchasable items (towels, gift baskets, mini bar items, etc.) that will automatically be added to your account upon checkout. Please make yourself at home, but be aware that once something is opened, it is considered purchased and will be charged to your account. Violation of our policies may result in guests being asked to vacate the facility. No refunds will be issued under these circumstances.

### **Quiet Hours**

Our lodges are available as suites or single rentals. If renting a single suite, there may be other guests in the lodge with you. All suites have their own entrances and locking doors. We ask that everyone observe quiet hours beginning at 10 pm in order to show respect for the other guests. If a guest complains about loud noise, you may be asked to vacate the premises. If another guest leaves because of a disturbance you have caused, you will be charged for their stay as well as any cost associated with their relocation.

### **Special Requests**

We pride ourselves on providing the most exemplary service in the area. As a result, we are happy to help with special requests and arrangements whenever possible. From food service to flower arrangements, limo service to in-house massages, we can accommodate almost any requests. All special services are priced based on the request. Please contact [cabins@rustlehillwinery.com](mailto:cabins@rustlehillwinery.com) with any special requests or questions regarding options.

### **Important Information**

The winter in this area is gorgeous! However, we do occasionally experience some ice and snow that make driving and hiking conditions tricky. In the event that we have weather that will make access to the facilities impossible, we will notify you as soon as possible.

We are not responsible for accidents, injury, damage to personal property or vehicles, or loss of money or valuables of any kind.

### **Food Service**

There is a full kitchen in all of our lodging facilities, with all cookware and dishware provided for your use during your stay. We also have a full restaurant on site at the Winery, and our kitchen is open 7 days a week. All cabins guests receive a 15% discount on all food and beverage purchases during your stay with us, and we are happy to discuss special dietary needs as well as special orders. Please give at least 24 hours notice if you require any special service.

**Cleaning Policy**

We are happy to take care of housekeeping services for you during your stay, if you are planning to be a guest for 3 days or longer. Please notify us if you would like this service. Upon departure, we ask that excessive messes be cleaned up before you leave. There are large trash cans located outside of each cottage and lodge, as well as vacuum cleaners and brooms. We do not expect you to leave them spotless, we do have housekeepers, but we ask that anything out of the ordinary be taken care of before you leave. Excessive cleaning costs will be assessed if necessary, and damage to flooring, carpeting, or furnishing will be charged accordingly. If you have an accident (such as a spill, etc.), please notify us immediately so that we can arrange for someone to come and clean it up before the damage becomes permanent.

Questions/Additional Information. Please contact us at 618-893-2700 or through email to our cabin manager at [cabins@rustlehillwinery.com](mailto:cabins@rustlehillwinery.com) if you have any questions or special requests.